

Online Meeting Minutes: Nov 15, 2022

Guest Speaker: City of Issaquah, <u>Behavioral Health and Homeless Outreach Program</u>, Monica Negrila & Caelann Wood <u>HomelessOutreach@issaquahwa.gov</u>

- Monica shared she has been with the City for 4 years, and launched the Human Services Division, which is now a staff of 5 people.
- In 2020, the Homeless Outreach Program began by funding a staff person at the Issaquah Food & Clothing Bank providing case management services to clients, Caelann Wood.
- In 2021 a Need Assessment was completed, and Behavior Health case management was combined with the Homeless Outreach program, and it was moved over to the City Dept of Human Services
- In 2022, the City is continuing to building the Commission on Homelessness, and developing services based on the data from the Outreach program
- The Behavioral Health referrals primary are completed by the City police department, and calls are received 7 days per week.
- To date, over 130 people have been served through both programs. Services are ongoing for clients, working toward stabilization which can include housing, job training, mental health services and more.
 The volume of people and level of need are overwhelming the current staffing and resource capacity
- Geography is the most significant barrier to connecting clients with services. Clients have to leave Issaquah in order to receive everything from shelter to getting an ID to ongoing medical care. Issaquah does not have sufficient coverage from Metro or other transportation services, either. An example of barrier is an ID is required to receive a shower at the Y in Snoqualmie.
- Additional barriers include technology, and scheduling. Clients do not always have access to chargers
 for their phones or laptops, and some clients do not have the technology literacy. Staffing shortages as
 well as funding limitations also contribute to the delay in receiving services, or even calls back to get
 connected.
- Telehealth is also a challenge, as clients navigate the technology, charged devices, and private locations.
- The two programs serve clients that are within the City limits, and this includes people who are discharged from the local hospital as well as the judicial system. Staff work to connect clients to their home communities when possible.
- Both programs first work to de-escalate any immediate situation, address urgent needs, and then set out plans for long term stability, and connecting to the appropriate resources
- Exciting news as the City is launching a pilot program with Motel 6, providing for 12 rooms as transitional housing, partnering with local agencies.
- On the City website, is a Dashboard for the programs, reflecting services provided and numbers of supports.
- Group discussion on connecting to KCRHA vehicle/homelessness committee, and King County mobile medical van program.
- Presentation slides will be on the INN website with these minutes
- For more information regarding the Homeless Outreach Program, please email us at HomelessOutreach@issaquahwa.gov or call (425) 837-3416

LWUMC Safe Parking, Karina O'Malley kcfom@hotmail.com

- No updates, but available for questions about Safe Parking program. call me for safe parking! Karina, karina@lakewaumc.org 425 922 8051

Safe Place, Bryan Thompson and Sarah Clinton

- Welcome to Sara Clinton to Safe Place! She is serving West and South King County
- Still operating on limited schedule of operation
- General Email: SafePlace@friendsofyouth.org
- Work Email: bryan@friendsofyouth.org
- Cell: 425-233-7892

The Garage, KayLee Jaech kaylee@issaquahteencafe.org

- The Garage is expanding with a new program called Blackthorn, and currently raised half of the needed funding to begin operation. Blackthorn will provide day center services to unhoused youth.
- The Garage has a mental health counselor on staff

Issaquah School District, Student Interventions, Stacy Cho ChoS@issaquah.wednet.edu

 Supporting families and students through the McKinney Vento program is part of her role, as well as supporting families in crises. McKinney Vento does provide transportation for students to remain with their school.

Issaquah School District, Family Partnership, Lorna Gilmour

- Please don't hesitate to connect families who have children in the ISD with me. Family Liaisons in the Issaquah School District can support them at the school and also help connect them with local resources. Lorna Gilmour gilmourl@issaquah.wednet.edu

Faith United, Jan Bennett janbennett@juno.com

- Tent City 4 is currently at Mary, Queen of Peace in Sammamish. They have an extensive needs list for winter clothing, socks, and food / meals. Please call the church for more information and how to donate. They currently have 15 folks
- Faith United is exploring partnership with Habitat for Humanity where HfH will be able to build on Faith property, and then move the structure to where it needs to go.

Issaquah Community Services, Lori Birrell and Carol Schneider lcbirrell@gmail.com

- Soon to launch annual fundraiser, an ASK of \$100,000 this year. Donors can contribute through their website or by mail.
- Celebrating their 50th year!
- Expanded to provide gas and propane vouchers for those experiencing homelessness through IFCB referrals

NAMI Eastside

- Welcome Leslie Barber who has recently joined NAMI with grant writing assistance
- NAMI Eastside will be part of the City of Issaquah pilot with Motel 6

Issaquah & Sammamish Interfaith Coalition Elizabeth Maupin

- I wanted to let you know that the Eastside Interfaith Social Concerns Council is planning a January meeting on Eastside severe weather responses for the unhoused. I hope you will join us at noon on January 10 Join Zoom Meeting
- https://us06web.zoom.us/j/81825241859?pwd=OVNubEZSN1RhTTZEZitWL0NvaUNHdz09

Friends of Youth, Laura Kissler clientservices@friendsofyouth.org 425-392-6367 ext 2

- Issaquah location currently providing mental health service (a wait list) and substance use disorder services
- Serving youth ages 4-24

Eastside Fire & Rescue, Erica Stapleton estapleton@esf-r.org

- Case management work through EF&R calls, as well as City and police department

Hopelink, Donata Brenner dbrenner@hopelink.org 425-985-6287

- Family Development Program, for families with children under the age of 18 years. Assists with connecting to services for housing, food and more as well as advocacy. Flyer on INN website
- Hopelink programs are open and available Rent & Utilities, food, education and more

Essentials First, Brandi Garrett brandi@essentialsfirst.org

- Provides hygiene kits to the community, across the Eastside
- Currently hosting packing parties and donation drives, Please contact the office for more details

Lifelong, Navigation Hub Crystal Koch and Zinu Mototsa crystalk@lifelong.org

No updates

Issaquah / Renton Seventh Day Adventist Church, Angelique Cadawaller, dacadwall@gmail.com

- Past week hosted a nutrition health fair at the community center, and another will be held in December.