



Online Meeting Minutes: Nov 21, 2023

Guest Speaker: Erin Longchari & Nicole Oman, Issaquah Food & Clothing Bank

- IFCB continues to see overwhelming increase in need for all services. 20% - 40% increase over 2022, which was already 33% increase over 2021
- Serving 650 at the grocery market, compared to 450 in 2022
- All other services are also seeing similar increases: Groceries 2 Go, Power Packs, Case Management, and more
- These increases in demand are also creating more difficult shopping experiences with longer lines, more stress and tension.
- Registration for Holiday Gift Barn is open, and already seeing an increase in enrolled families. This program is available to families with youth ages 0-18 years (high school)
- Although the clothing bank is not available, IFCB continues to provide emergency clothing and weather attire to unhoused clients.
- At the Coat Event, over 900 coats were distributed to families and individuals, along with registrations for winter clothing for youth under the age of 12 with KidVantage.
- Working with partners for clothing access
- Nicole joined IFCB on Aug 1, coming with 11 years of experience in case management
- Nicole receives referrals from area agencies, and also works with IFCB clients. There is established collaboration with the City of Issaquah and other agencies to provide services.
- Services through case management include bus tickets, food, emergency clothing, IDs, phones, sleeping bags and tents, socks and occasional special items (case by case basis) and more
- Services are available 8am – 4pm during the weeks IFCB not open for food shopping
- IFCB does have an Amazon Wish List for items for unhoused clients, and donors can have items sent directly to IFCB.

Guest Speaker: Mallory Van Abbema King County Regional Homelessness Authority

- KCRHA launched in 2021, and recently completed 5 year strategic plan
- Currently has contracts with Seattle, King County, Shoreline, Woodinville, Bothell and more
- Mallory's region includes the Eastside through Snoqualmie Valley
- One vital service provided by KCRHA is Severe Weather Activations which allows for increased capacity and services at cities and organizations, as determined by each entity.
- The KCRHA website is kept current with available resources, with dedicated page for Severe Weather Activations
- 5 Year Plan includes expanded number of severe weather shelters, coordinated and centralized responses across King County, expanded outreach during severe weather, incorporate severe weather funding in to existing contracts, improve connections to services during and after severe weather activations.
- Presentation slides available on INN website with minutes
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Guest Speaker: Monica Negrila, City of Issaquah Human Services

- For services for unhoused and at-risk residents,
- Behavioral Health & Homeless Outreach- Amir Shabaneh

- Emergency Housing Program: Alisa Cloward, Scott Harris, Alex Setchfield
 - o Emergency Housing Program (EHP), Program Launch - July 2023
 - o 15 participants received services to date.
 - o Everyone actively working on 1 or multiple goals.
 - o Goal areas: Vocational, Educational, Financial, Physical, Emotional, Social, Environmental, Spiritual.
 - o Utilizing motel rooms, in addition to these wrap around services. There is also 1 room for staffing, and 1 room for first responders to use as needed for temporary shelter.
- Most difficult challenge right now is for individuals who have been banned from shelters for behavior. Seeking partners for these individuals.

Guest Speaker: Jordan Hoover, Community Engagement Planner, King County Metro

- Jordan shared the new Metro Flex service in Issaquah
- Metro Flex serves a pre-defined area, and is accessible with an Orca card
- Riders can schedule a ride by calling or through the App, and will receive notification with ETA when van will arrive. Riders may need to walk 1-2 blocks to meet van.
- There are accommodations, if needed, and some of the vans are wheelchair accessible with a lift. Accommodations can be requested through the phone call or the App
- Hours of operation are weekdays 7am – 6pm, Saturdays 9am – 6pm. Not open on Sundays
- Jordan is available to present at organizations, and also Train The Trainer program
- <https://kingcounty.gov/en/dept/metro/travel-options/metro-flex>

Next INN Meeting: No meeting in December!