



Online Meeting Minutes: March 21, 2023

Guest Speaker: Josh Hoke, King County Mobile Medical & Dental Van

- Program started in 2008, and provides services with one doctor, one nurse, mental health professionals, and education specialists. Additional case management services also provided
- Funding stipulates that this program serves those who are currently unhoused, including those who are “couch surfing” and other temporary housing situations.
- The mobile van is able to visit community locations like shelters, meal programs, and other outreach opportunities
- Initially provided medical care for conditions like diabetes and high blood pressure and has now evolved to also incorporate substance use and mental health concerns.
- Case management services provided through social workers, including connecting clients with primary care services when available, and follow up appointments for continued care.
- Dental van has services 5x/month and provides urgent care services like broken or cracked teeth, fillings, addressing pain. They do not provide cleanings through this program
- Able to provide services to all ages, and will start a conversation with unaccompanied minors to address any issues.
- Clinics are 4 hours and see a varying number of clients
- Ideally, they look to build relationships with community members in order to alleviate fear and other barriers to accessing these services
- If an organization would like to host the mobile medical and dental, reach out to Josh. They will need a large, flat area to set up. The van is 39’

Guest Speaker: Tina Lewis, Salvation Army Outreach & Community Program Manager

- Started in 2019, serving those who are sheltering in vehicles. Started with 2 staff members, and now 8 employees and 4 vans.
- The vans are equipped as small offices with fax, wifi, landlines and more. Are able to assist community members with completing paperwork on the spot, as well as scheduling appointments and more
- They serve all of King County except Seattle
- They do not provide gas/gas cards as other organizations provide these resources
- They do not visit Tent Cities
- In 2022, 646 individuals / 350 families housed
- Partner with local law enforcement
- Can assist with 1st month rent, ‘meet & greet’ with landlords, old landlord debt up to a max, and will negotiate with debt collection to reduce amount owed by offering single lump sum amount. Also help with photo IDs, SSN cards, birth certificates, and more
- Salvation Army does have a portable shower program, will follow up with schedule/locations
- Program connects with community members by visiting parking lots (stores, park & rides, etc) and providing resources they have on the vans. Offer to assist with finding shelter or treatment facilities, or other resources.
- Serving 50-100 clients at any time, partnering with them on small-step goals for as long as they need

Eastside Friends of Seniors, Linda Woodall and Kristin Webb

- Introducing Kirstin Webb as new Executive Director! Kristin brings more than 25 years of experience with nonprofits, including most recent position with Encompass
- April 12 will be a joint party for Linda's retirement and welcoming Kristin

City of Issaquah Human Services, Hannah Roberts

- City recently approved \$200,000 in emergency rental assistance, being distributed through 3 programs; YWCA Family Village, Human Services/local nonprofits, and St Vincent de Paul

Issaquah Community Services, Carol Schneider

- ICS is grateful for the City's support and approval of emergency rental assistance funding

Hopelink, Financial Capabilities Program. Donna O'Connor

- 2 programs at Hopelink: Financial Capabilities and Financial Coaching
- The Coaching program is open to anyone in the Hopelink service area, no income eligibility requirements
- Can meet in person, over the phone or Zoom, conversation to address quick solution or develop referrals. This is a client-centered program, whatever they need
- Financial Education free classes available by partnering with agencies to train staff on how to incorporate financial education in to client services
- Upcoming free webinars through KCLS on Credit (flyers on website)
- On Tuesdays, Drop-In for 1 hour to talk about banking / credit, as well as address myths and misinformation, and predatory practices
- have on-demand interpreters

YMCA Host Home Program, Tsega Amare

- Two host home programs: traditional and kinship models
- Serving youth ages 12-24 years old
- Traditional model serves ages 18-24, with a community host who has a spare bedroom. Case manager is assigned with goal of securing permanent housing. Stay with host is 6 months
- Kinship model serves ages 12-24, where youth have an adult in mind who can host. There is a financial stipend for the host to help offset household costs
- Programs open to all of King County

Issaquah Food & Clothing Bank, Erin Longchari

- Welcoming new Executive Director Stephanie Norton-Bredl!
- IFCB has a small budget for clients with emergency needs, and is meant to supplement when partnering organizations max out on their resources.
- Increasing need across their programs, with 23% increase over same period in 2022. SNAP benefits reduction is having a significant impact on the community

Lifelong, Zinu Motosa

- Providing food and nutrition programs people who: Are low income, Are medically vulnerable/have a chronic illness, Find leaving home without help difficult, Have a hard time cooking because of physical limitations, Struggle with some daily activities because of physical or mental health conditions.

EF&R CORE, Carolina Del Toro

- Welcome to INN and the Issaquah community, Carolina!

Friends of Youth, Laura Kissler

- Located in Issaquah, providing mental health and substance use support
- Recent partnership with WA Recovery Helpline, Can ask for Next Day SUD Assessment with Friends of Youth 866-789-1511

Hopelink, Family Development, Donata Brenner

- Family development is a voluntary case management program for families with children under the age of 18 years. Families can register with online submission form or calling Hopelink
- Connect with resources, provide advocacy, education recourses, housing applications, and more
- Families remain in the program voluntarily, up to 2 years and more if needed