



Online Meeting Minutes: Aug 16, 2022

Guest Speaker: Liv Johannesson, Puget Sound Energy Community Outreach Liv.terueljohannesson@pse.com

- Liv is working across all of King County, sharing resources and programs offered through and by PSE
- She started in Dec 2021 with PSE, and has extensive experience working with communities on social services and human rights.
- Liv shared a PPT slide presentation which can be found on the INN Meeting Minutes webpage with all the details of these various programs
- Bill Assistance Programs – PSE does not share any personal customer information with any organization or entity.
 - o PSE HELP -a PSE funded assistance program that can provide up to \$1,000/year with payment assistance for electric or natural gas expenses for qualified customers. This program is a self-declaration program, no documentation needed
 - o LIHEAP – a federally funded program so more documentation needed. Apply through a PSE-partnering agency, find information on website
 - o Salvation Army Warm Home Fund – short term assistance for PSE customers
 - o Payment Arrangements – if a customer does not qualify for assistance programs, can create an individual payment plan
 - o Community Solar Income - \$7-\$11/month credit. Contact Liv for program specifics
- In Liv's role, she invites any and all organizations and groups to contact her about presenting to clients and community members about the programs. She can do a workshop on how to navigate the website and application processes.
 - o In-person or Online meetings
 - o FB Live presentations
 - o Share information/flyers
 - o Newsletters, email blasts, and any social media communications
- Energy Advisor – 800-562-1482

City of Issaquah, Hannah Roberts

- Welcome Week is a national event, and will be celebrated in Issaquah the week of Sept 9 – 18. Mayors of Bellevue, Issaquah, Kirkland, Redmond and Sammamish jointly proclaimed September 9-18, 2022 as Eastside Welcoming Week
- In-person event on Sept 9, Come together for a free, family-friendly event to celebrate the cultural diversity of our community. Festivities include music, world dances, an art exposition, informational booths and food trucks. Wearing traditional clothing is encouraged. Everyone is welcome!
- Visit website to learn about more events happening that week, sponsored by other organizations <https://www.issaquahwa.gov/3237/Welcoming-Week>

Issaquah Community Services, Lori Birrell and Carol Schneider

- Opening of the ICS office has been delayed to (hopefully) October due to cases of Covid.

- Continue to be very busy with rental assistance requests. Lori mentioned during PSE presentation of ICS appreciation for PSE programs which allow ICS funding to be directed at rental assistance
- Last month was a high request month, with \$46,000. Trend still above pre-pandemic levels, months vary.
- Still able to provide \$1,000 per 6 month period, through the end of 2022

TRIO, David Hall

- No updates at this time, but will be reaching out to Liv and Hannah for connecting to PSE programs and City Welcome Week events for their clients
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Friends of Youth, Keann White, Housing Navigator and Case Management

- Recently started with FOY, and making community connections
- Providing housing navigation and case management for youth aged 12-18
- Services include school enrollment, mental health, ELAP, resource enrollment and more
- Housing support is short term, a few months to 1 year. Goal for stable housing and set up for success (connect with food resources, school, etc)
- Also works with McKinney-Vento liaisons at schools
- flyer to share

Hopelink, Donata Brenner

- Fall registration open for English For Work and GED classes
- Currently have a donation drive for school supplies for SnoValley and Kirkland
- Food markets are open, enrollment can be completed online
- Mobile Markets are operating
- Soon to open the Energy Emergency Assistance program, folks will be able to apply in Oct
- Flyer on other programs like case management and advocacy

Lifelong Navigation Hub, Crystal Koch

- No updates at this time

Housing Justice Project, Tram Tran-Larson

- No updates at this time

Issaquah Food Bank, Lisa Haynes

- Currently operating the Tools4School program with Issaquah Schools Foundation. Program different this year in that families will pick up the new backpacks and school supplies from their schools
- The last Summer Lunch event will be next week! Providing fresh produce, meats, dairy and other foods
- Recipe for Hope is happening Sept 27, in person at Eastridge Church, both breakfast and lunch options