

SINCE ISSAQUAH 1971
Food & Clothing Bank

Erin Longchari

DIRECTOR OF OPERATIONS & PROGRAMS

Stephanie Norton-Bredl

EXECUTIVE DIRECTOR

Vision & Mission

❖ *Vision*

A connected, supported community where everyone has the opportunity to thrive.

❖ *Mission*

Unite our community in nourishing and nurturing individuals by removing barriers to healthy food, vital resources, and connections to essential services.

Strategic Priorities

- ❖ **NOURISH** our clients, staff, and stakeholders.
- ❖ **CONNECT** community and resources to move us toward our vision.
- ❖ **CULTIVATE** systems, processes, and resources that help our organization thrive.

Our Team

- ❖ 11 full time staff (and growing)
 - 6 operations/programs
 - 4 fundraising/admin
 - 1 new executive director
- ❖ 11 board members (and growing)

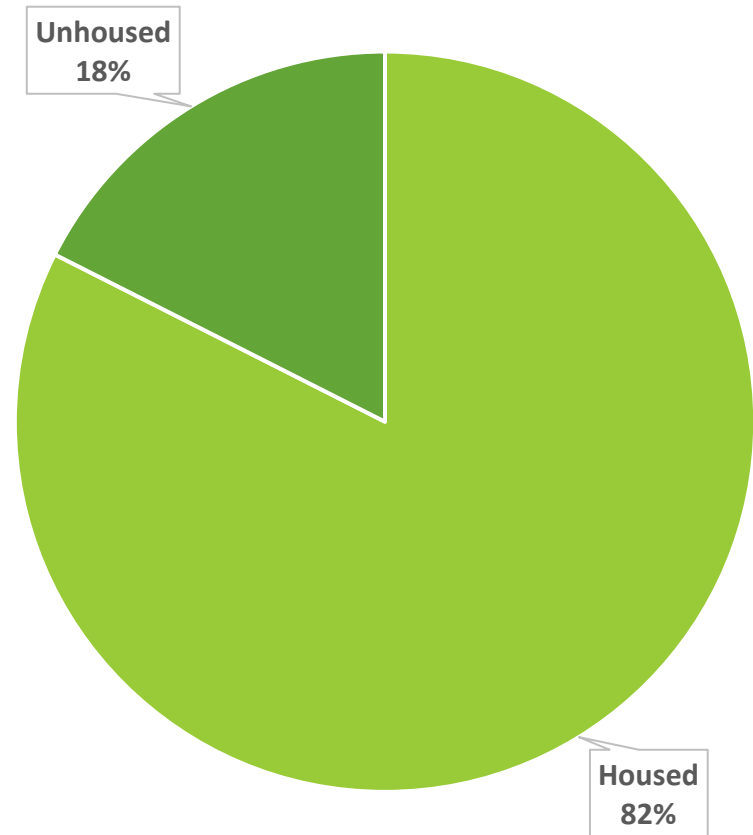
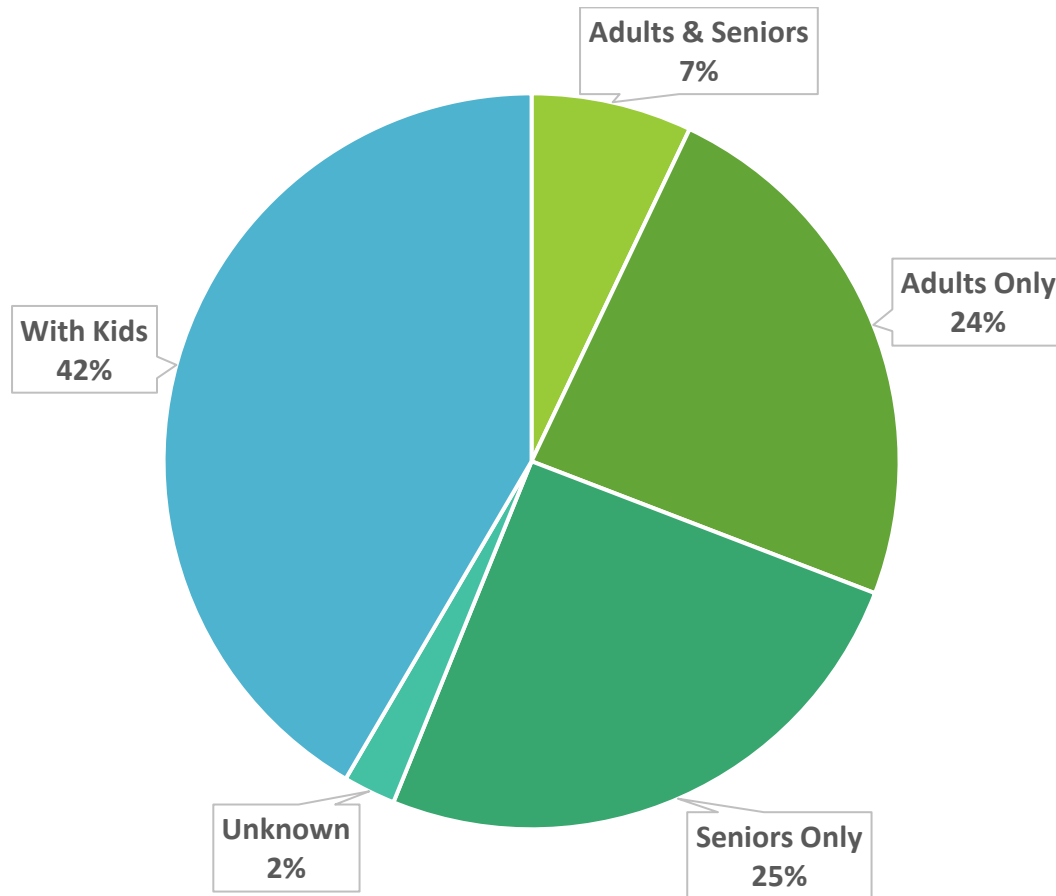
What We Do

- ❖ Fresh, nutritious food through our free grocery market
- ❖ Home deliveries in core zip codes
- ❖ Diapers, incontinence supplies, and toiletries
- ❖ Emergency outdoor supplies and basic clothing for unhoused neighbors
- ❖ Clothing through KidVantage partnership, supplies for unhoused
- ❖ Youth food programs for ISD students
- ❖ Resource referrals/case management for unhoused and housed neighbors; partnership with City of Issaquah Homeless Outreach team

Who We Serve

- ❖ ~ 550 households shop each open week – 35% increase from Q2 last year
- ❖ ~ 240 households through delivery program
- ❖ ~ Additional 200 families via special youth programs (school break programs, holiday gift program)
- ❖ ~ 40 clients/month receive resource referrals/case management per month
- ❖ ~ More than 6,000 neighbors a year!

Demographics



Our Service Area



How We're Funded

- ❖ Individual donors – primary source of support
- ❖ In-kind donations
 - Issaquah-Sammamish Food Project – 39,803 lbs in 2022 (24% drop)
 - Grocery Rescue program and state/federal food support – 900,000 lbs in 2022 (15% decrease)
 - Targeted community food drives
- ❖ Foundation, corporate & government grants

Our New ED!

- ❖ Joined in March this year after 19 years with YMCA
- ❖ Worked in Eastside communities for past 5 years
- ❖ Experience in developing programs in partnership with other non-profits, businesses and government agencies
- ❖ Collaborative, goal-oriented, energetic, and thrives in complex and demanding environments

Facility Expansion Need

- ❖ Program growth limitations
 - Challenge to scale any of our programs due to space constraints
- ❖ Frequency of service restrictions
 - Space constraints do not allow for in-store shopping and deliveries to happen simultaneously
- ❖ Fragmented operations – currently balancing 3 separate locations
- ❖ Inability to meet the resource referral and case management needs onsite

Facility Expansion Vision

- ❖ Our current location is ideal – adjacency to other community services, transportation, and arterial streets
- ❖ Vision for 2-story rebuild on current site
- ❖ Resource ‘hub’ with space for partners to provide direct human services on a scheduled, calendar basis
- ❖ Easy, low-barrier access in welcoming, gracious environment
- ❖ Reach a greater percentage of 15,000 food insecure people in our local radius service area (currently reaching approx. 40%)
- ❖ Safe, efficient, sustainable, and flexible operation model in one location

Looking Ahead

- ❖ 2023 looks to be a story of growing need amid declining resources
- ❖ Food inflation remains a significant concern
- ❖ Local/regional layoffs have ripple effect on community stability and donor support
- ❖ Reductions in state/federal support

IFCB Today

ISSAQUAH
Food & Clothing Bank



Inside the store



Inside the store



Volunteers make **the** difference

- ❖ In 2022 we recorded **17,064** volunteer hours which is equal to **8** full-time employees
- ❖ **157** average unique volunteers per month



Volunteer or donate!

- ❖ Sign up to volunteer online – pick a shift that works for you:
<https://issaquahfoodbank.org/volunteer/>
- ❖ Donate online: <https://issaquahfoodbank.org/donate>, send us a check or drop off a cash donation
- ❖ We accept unexpired dry goods at our warehouse location (AtWork building (930 7th Ave NW) 3 times a month
- ❖ Check our website for current drop off hours and most-needed items