



# hopelink

hopelink.org

**2,042**

Individuals helped  
with Financial  
Assistance

**792,000**

Total  
transportation  
trips

**6.4 Million**

Pounds of food  
given out to our  
community

**\$5 Million**

Distributed in  
Energy  
Assistance

## MISSION

Hopelink's mission is to promote self-sufficiency for all members of our community; **we help people make lasting change.**

## VISION

A community free of poverty

## VALUES

Growth & Human Potential

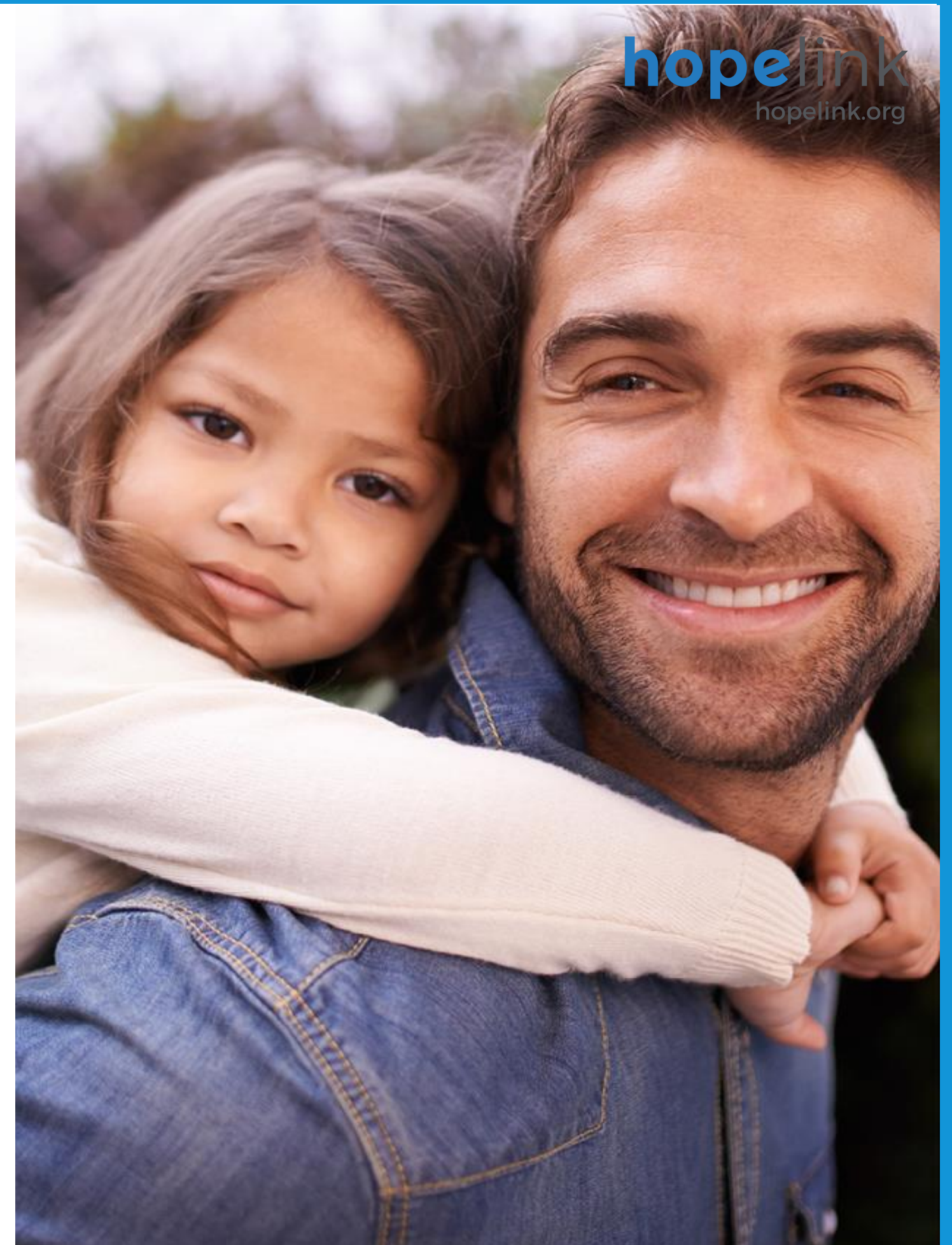
Inclusion

Compassion

Relationships Built in Trust

Quality of our Work

Fiscal Stewardship



# OUR PROGRAMS



**Food  
Assistance**



**Transportation**



**Employment  
Services**



**Financial  
Capabilities**



**Energy and  
Water Assistance**



**Housing**



**Family  
Development**



**Financial  
Assistance**



**Adult  
Education**

# HOPELINK CENTERS

## Bellevue



14812 Main St.  
Bellevue, WA 98007  
425.943.7555

## Kirkland/Northshore



11011 120th Ave. NE  
Kirkland, WA 98033  
425.889.7880

## Redmond



8990 154th Avenue NE  
Redmond, WA 98052  
425.869.6000

## Shoreline



17837 Aurora Ave. N  
Shoreline, WA 98133  
206.440.7300

## Sno-Valley



31957 E. Commercial St.  
Carnation, WA 98014  
425.333.4163



# TRANSPORTATION

## Mobility Management

- Call our Transportation Resource Line **425.943.6760** or email **Mobility@hopelink.org**
- Available 9 am – 4 pm,
- Monday – Friday.
- Interpreter Service Available

## Community Van – Volunteer Driver Program

- This service can help with more flexible transportation in the cities of Shoreline, Lake Forest Park, Kenmore, Kirkland, Bothell, Woodinville, Duvall, and Carnation.
- Call **425-943-6751** or email **communityvan@hopelink.org**

## Non-Emergency Medicaid Transportation

- Reservation line:  
King 800-923-7433  
Snohomish 855-766-7433.

## DART (Demand Area Response Transit)

- DART Transit - Offers bus routes in certain neighborhoods using minibuses that can go off regular routes.
- Operates on a fixed schedule
- Has more flexibility than regular Metro Transit buses.
- For more information, please call **866.261.DART.**



# FINANCIAL CAPABILITIES

- Work one-on-one with a financial coach to successfully manage finances and navigate financial decisions.
- Attend financial education classes and workshops.
- In person, phone and/or video meetings are available.
- Email [FinancialCoaching@hopelink.org](mailto:FinancialCoaching@hopelink.org) or call 425-250-3003.
- Resources at:  
<https://www.hopelink.org/need-help/financial-capabilities>





# EMPLOYMENT SERVICES

Job and career coaching for adults!

Employment Specialists can meet by phone, email, videoconference, and/or in-person to support with:

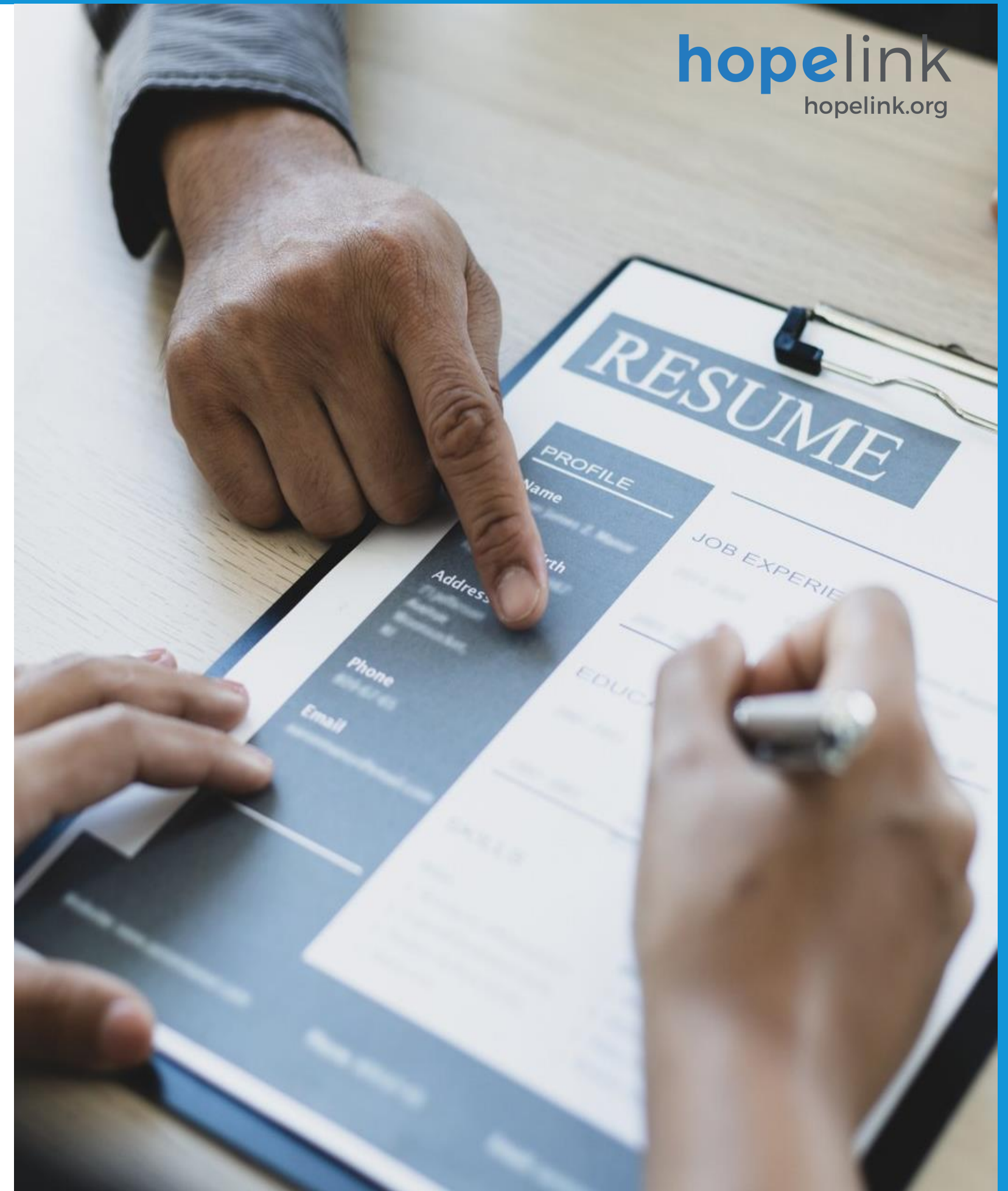
- Building a resume
- Writing a cover letter
- Ways to search for jobs
- Preparing for interviews
- Creating a long-term career plan
- Finding the right education and training

Services available for up to one year or just as a one-time consultation!

## Questions?

Email [HEP@hopelink.org](mailto:HEP@hopelink.org) or call **425.250.3030**

**hopelink**  
hopelink.org





# ADULT EDUCATION

## GED and High School+

- Students prepare to pass the 4 GED exams or complete work to earn credits for their high school diploma.
- GED prep class is currently offered on Zoom. Math classes are offered at Hopelink Redmond.
- The teacher and student develop an individualized study plan, so each student gets the classes and support they need.
- We provide books, materials, and vouchers to pay for the GED tests!

### Questions?

Email [ged@hopelink.org](mailto:ged@hopelink.org) or call **425-457-9685**

## English for Work

- Students prepare to get a job, or a better job, while developing English speaking, listening reading, and writing skills.
- Students learn to set goals, identify and speak about their strengths, write a resume, search for jobs, do job interviews, and more!
- Classes are held via Zoom. Morning and evening options available.
- For intermediate and advanced level students.

### Questions?

Email [EnglishForWork@hopelink.org](mailto:EnglishForWork@hopelink.org) or call **425-250-3007**





# FAMILY DEVELOPMENT

- Work one-on-one with a case manager to reach life goals set by you.
- Focus areas can include housing, increasing income, employment, parenting, etc.
- Case managers are holding phone appointments.

Call 425.883.4755 or complete an online form:

**<https://www.hopelink.org/family-development-form-0>**





# HOUSING

- Emergency Family Shelter, Transitional Housing and Non-Time Limited housing.
- Housing units are filled using **King County's Coordinated Entry for All system (211)**.
- Eligibility: 30-50% AMI (depending on the site)
- Hopelink does not screen directly.

Call a Regional Access Point:

- North KC: Solid Ground 206 694 6833.
- East KC: Catholic Community Services 206-328-5900





# ENERGY ASSISTANCE

- Get money towards your **energy bill/home heating** costs from 2 grants:
- Eligibility:
  - 150% FPL for LIHEAP grant
  - 80% AMI for PSE HELP grant
- Arrearage Grant available for clients that have large outstanding balances. We can cover an additional \$2,500 with this grant.
- Water assistance is available now. Clients need to provide a current water bill at the time of their appointment. Water charges must be separate from trash/rent. Same eligibility as LIHEAP
- Portable Air Conditioners available for clients eligible for LIHEAP.

**Questions?** Contact [EnergyPrograms@hopelink.org](mailto:EnergyPrograms@hopelink.org)  
or visit [hopelink.org/energy](https://hopelink.org/energy)





# FINANCIAL ASSISTANCE

- Call your closest Hopelink location to inquire about financial assistance for essential needs (e.g., rent, move-in).
- Currently, **limited funds are available.**
- Process - Names are added to a monthly list. Random drawings from the monthly list are done monthly and can be done more often depending on funding and staff capacity.
- Eligibility: 200% FPL or 50% AMI

## Document Drop boxes

- Each center has a drop box outside the front door to leave any documents for program enrollments.





# FOOD ASSISTANCE

## Bellevue:

Mon: 1-4pm & 5-7pm

Tue: 10am-3pm

Wed: 10am-3pm

Thurs: 1-4pm & 5-7pm

## Kirkland:

Mon: 1-4pm

Tue: 1-4pm & 5-7pm

Wed: 10am-3pm

Thurs: 1-4pm & 5-7pm

## Redmond:

Mon: 1-4pm

Tue: 10am-3pm

Wed: 1-4pm & 5-7pm

Thurs: 10am-12pm

## Shoreline:

Tue: 10am-3pm

Wed: 1-4pm y 5-7pm

Thu: 1-4pm

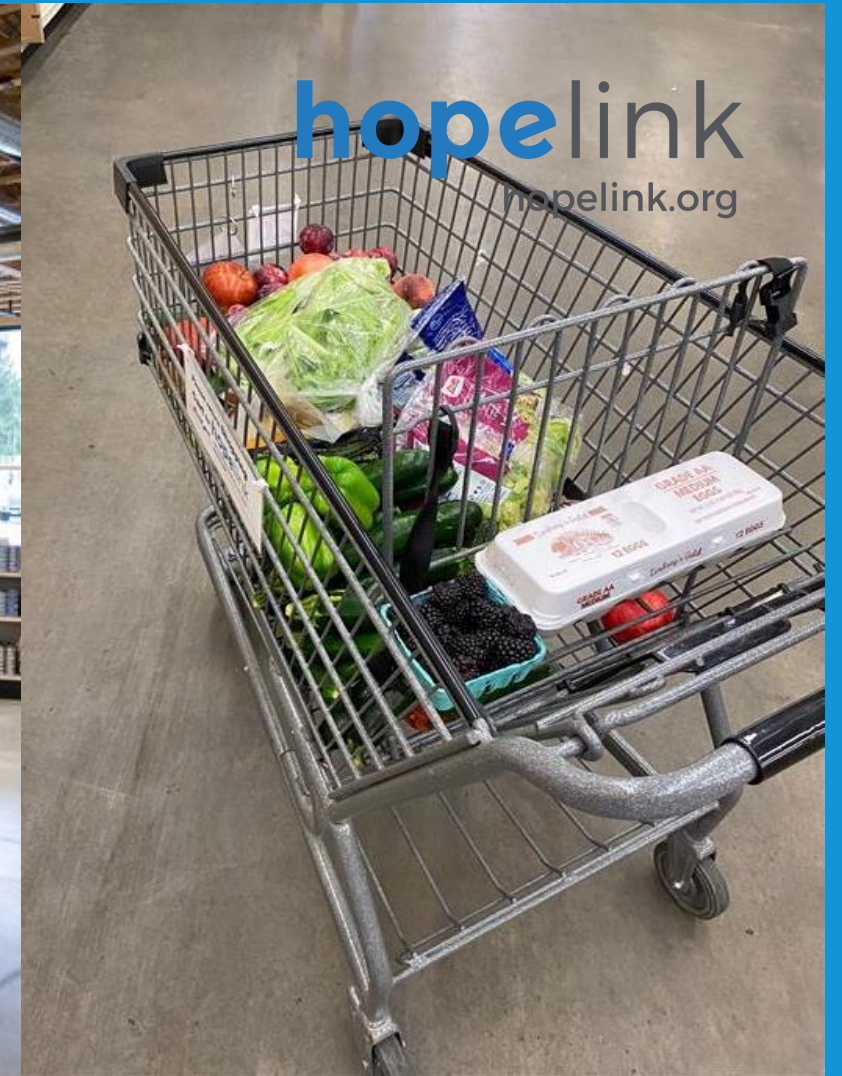
## Sno-Valley:

Mon: 4-6pm

Wed: 3-5PM

Thurs: 10-12pm

- We also have pet food, diapers, and baby food/formula.
- Home delivery may be available.
- To register email [food@hopelink.org](mailto:food@hopelink.org) or call your local center!





## MOBILE MARKET



- Boxes of fresh & non-perishable foods are available for pick-up.
- Currently operating 10:30am-6pm Tuesday through Thursday at **12 community sites across North and East King County.**
- 'Like' Hopelink Mobile Market on Facebook or visit [www.hopelink.org/mobile-market](http://www.hopelink.org/mobile-market) for distribution event calendars, locations, and more information.

### Questions?

Call Hopelink's Kirkland center or email [food@hopelink.org](mailto:food@hopelink.org)



# HARVEST PROGRAM

- Our Harvest Program works to acquire and promote fresh produce from local gardens and vendors!
  - Farm Purchasing
  - Gleaning
  - Site Gardens
- 2022 Farm Partners
  - **Carnation Farms**, Kamayan Farm, **Food Bank Farm**, Living Well Kent, Local Roots Farm, Lowlands Farm, One Leaf Farm, Orange Star Farm, **Oxbow Farm**, Rising Sign Farm, Skylight Farm, Small Axe Farm, Sound Sustainable Farms, Steel Wheel Farm, Terrebonne Truck Patch
- Want to get involved? Check for gleaning opportunities May through October!





# VOLUNTEER PROGRAM

Join Hopelink's volunteer program and have fun and make a difference at the same time!

- Volunteers help out in our markets, adult education classes, special events, and more.
- Monday-Friday during regular business hours, with limited evening hours starting at 4:30 PM.

For more information please visit our [website](#) or email [volunteerwithus@hopelink.org](mailto:volunteerwithus@hopelink.org)





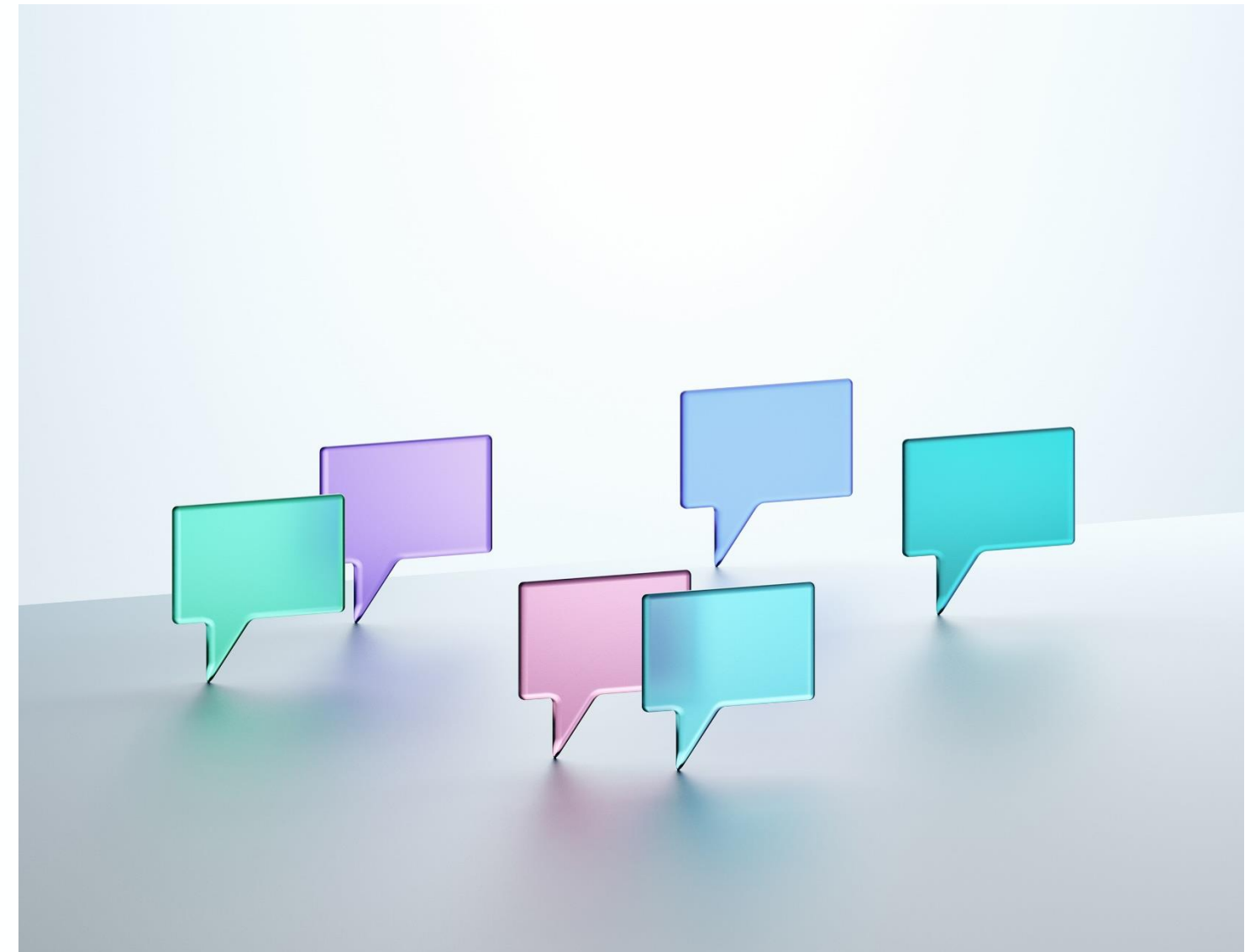
# TRAUMA INFORMED COMMUNITY OF PRACTICE

Hopelink 's Trauma-Informed Community of Practice focuses on increasing the overall level of Trauma-Informed Service quality in our community while providing an opportunity for service providers to learn and grow from and with each other.

**Meetings:** Second Wednesday of each month from 1 to 2pm.

Register in advance for this meeting [here!](#)

Email [\*\*tlee@hopelink.org\*\*](mailto:tlee@hopelink.org) with any questions about this group.



# OUTREACH PROGRAM

The Hopelink Outreach Program works every day to ensure our community knows our mission, understands our programs and services, and feel welcomed to engage with us.

If you want to invite Hopelink to an event or request outreach material you can fill out this [form](#) or email [cgomez@hopelink.org](mailto:cgomez@hopelink.org)



# QUESTIONS

**Thank you!**

**Hopelink does not share information with immigration enforcement and will defend the privacy rights of our clients.**



# CONTACT

**Fabiola Bogarin**

Bellevue Center Manager  
**fbogarin@hopelink.org**

**Salwa Raphael**

Redmond Center Manager  
**sraphael@hopelink.org**

**Daniela Romo**

Sno-Valley Center Manager  
**dromo@hopelink.org**

**Emily Carey**

Kirkland Center Manager  
**ecarey@hopelink.org**

**Emily Goodright**

Shoreline Center Manager  
**egoodright@hopelink.org**

**Catalina Gomez**

Outreach Program Manager  
**cgomez@hopelink.org**

**Language assistance is available by phone and in-person in all our lobbies and Food Markets!**