



CITY OF
ISSAQUAH
WASHINGTON

Human Services Strategic Plan Update

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The logo for the City of Issaquah Human Services is displayed on the left side of the slide. It features a green rectangular background with a white diagonal line. The text "City of Issaquah" is in a white sans-serif font, while "Human Services" is in a larger, bold white sans-serif font. Below this, a blue trapezoidal shape contains the text "2022 Strategic" in white. The background of the logo includes a photograph of green foliage.

City of Issaquah
**Human
Services**

**2022
Strategic**

Agenda

Overview and Background

Implementation to date

Feedback on current needs

Next steps

City of Issaquah

Discussion

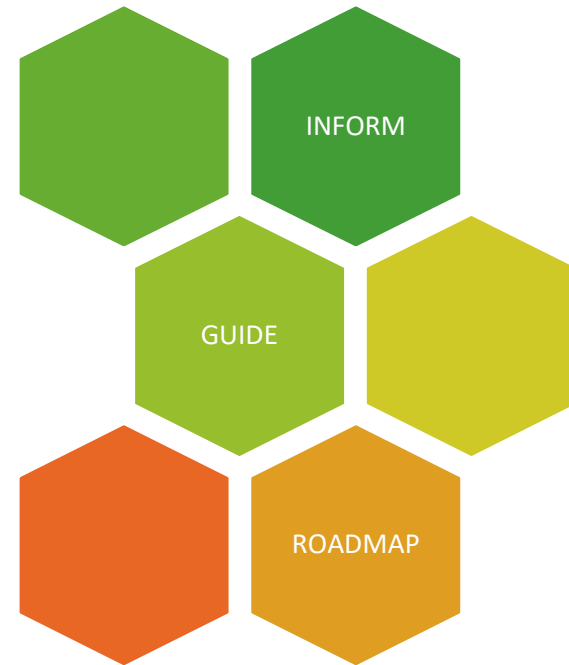
Human

What questions or feedback do you have on implementation to date?

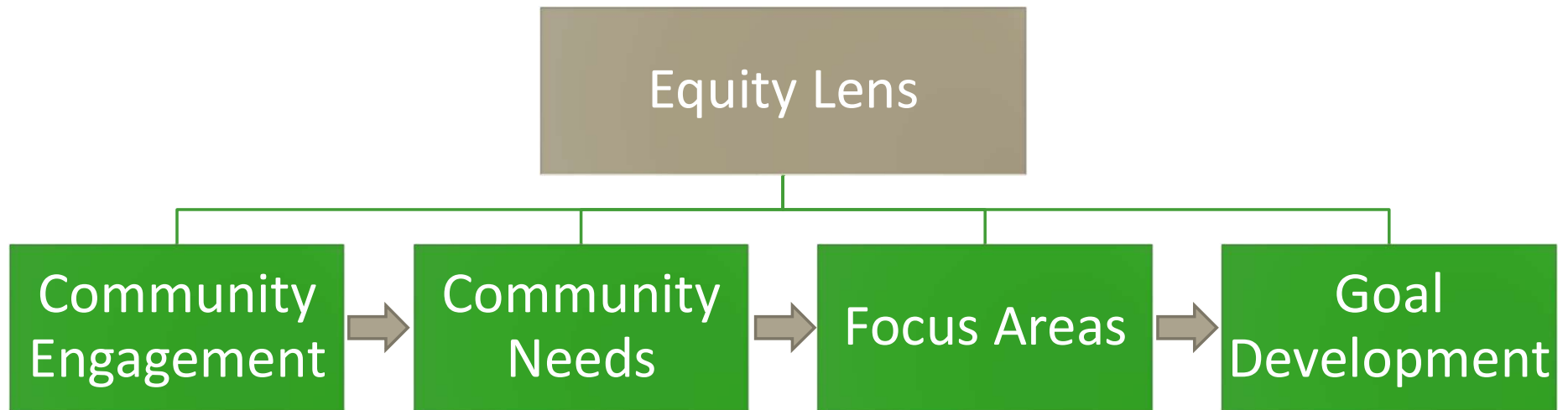
What are the unmet needs you continue to see in your work?

Strategic

Human Services Strategic Plan: Background & Overview



Plan Development



Our approach to applying an Equity Lens



Human Services Strategic Plan Components

4-5

Executive Summary

6-11

Who We Are

City of Issaquah Characteristics & Demographics
Commitment to Equity
Human Services Roles & Functions

12-18

What is the Purpose: Strategic Plan Overview

Strategic Plan Development
Human Services Guiding Principles
Community Engagement

19-37

What We Learned: Our Community Resources & Needs

Community Partners & Existing Social Services
Issaquah Community Partners by Population Served
Community Needs and Gaps

1. Physical and Behavioral Health
2. Housing Continuum
3. Language Access & Culture-Specific Services
4. Community Resources

38-54

Where Are We Going: Our Goals and Strategic Actions

Human Services Vision
Focus Areas, Goals, Strategic Approach & Actions

- Focus Area #1: Overarching Community Needs
- Focus Area #2: Physical and Behavioral Health Services
- Focus Area #3: Housing Continuum (Housing Affordability and Homelessness)
- Focus Area #4: Language Access & Culture-Specific Services
- Focus Area #5: Community Resources

55-59

What's Next & Future Connections

Funding Process
Measuring Success
Next Steps

60-62

Acknowledgements

59-71

Appendices

Focus Areas



Overarching
Community Needs

Expand a comprehensive network of social services in Issaquah that meet the needs of the community.



Housing Continuum

Expand & support services that stabilize housing security and prevent homelessness.

Identify and implement effective ways to respond to homelessness.



Physical and
Behavioral
Health Services

Expand access to physical & behavioral health services in Issaquah.



Language Access
& Culture Specific
Services

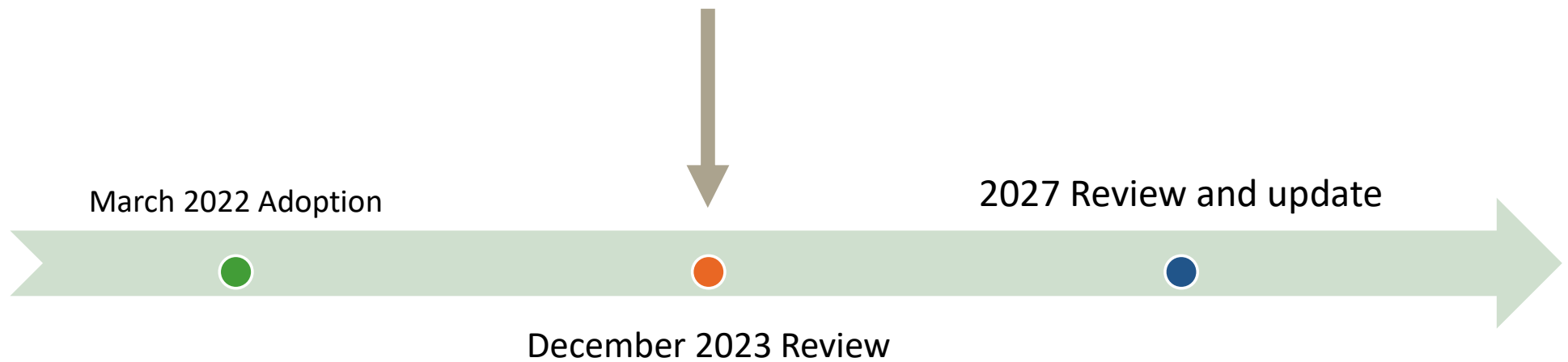
Connect & engage with cultural community groups, support language access, and cultural services.



Community
Resources

Facilitate access to community resources.

Where are we now on the 5-year Plan?



Outcome Highlights



2023-2024 Human Services Grants



Connection with Cultural groups



Resource Fairs



Behavioral Health & Homeless Outreach Program



Emergency Housing Program



Virtual Resource Room

2023 Human Services Outcomes Highlights



Human Services Grants

42 Programs
34 Organizations
\$556,720

11% increase funding program from previous year



2 Resource Fairs
56 Providers
1,000 Attendees

Cultural Conversations

- Black History Month
 - Asian American Pacific Islander
 - Pride Month
 - Juneteenth
 - Welcome Week
 - Hispanic Heritage Month
- 



1,234

residents received emergency financial rental assistance & avoided eviction



44 new unhoused individuals served in Issaquah

8

individuals secured permanently housing



Providers who expanded services to Issaquah



90%

Human Services Grant funded programs met one service unit annual outcome goal



Issaquah Food & Clothing Bank

5,328

unduplicated individuals

90% increase from previous year

Challenges



MULTI - RESOURCE
CENTER



EDUCATIONAL
COMMUNITY EVENTS



CITY'S ROLE IN
CULTURAL EVENTS

2024 Priorities

EMERGENCY HOUSING
PROGRAM (EHP) LONG TERM
PLANNING

SOLIDIFYING BEHAVIORAL
HEALTH AND HOMELESS
OUTREACH PROGRAM

DATA TRACKING EXPLORATION



Next Steps



City of Issaquah

Discussion

Human

What questions or feedback do you have on implementation to date?

What are the unmet needs you continue to see in your work?

Strategic

Challenges

1. Creation of a multi-service resource center.
2. Community Conversations – what is the cities role?
3. Community Engagement and knowledge or the HS work, partners/resources and events.
4. Educational Events
 - Training provided for supportive housing providers on effective interventions to support low-income housing residents
 - Community-wide educational events on addressing homelessness and poverty in Issaquah

Next Steps for Q4 2023 Strategic Actions



Human Services Strategic Actions - Workplan Progress

Human Services Strategic Plan – Strategic Actions Status

